How to find a doctor or hospital in our network

Two ways to search and save.

Use doctors, hospitals, pharmacies, labs and other providers and facilities in our network to help lower your health care costs. Here are two ways to start your search.

**Go online**

**If you are not a member**
1. Visit welcometouhc.com/americanairlines
2. Select Find a Doctor.
3. Select your health plan.
4. On the next screen, enter a doctor name, facility name, specialty or condition. You can even search by distance, gender, language and more.

**If you are a member**
1. Log in to myuhc.com®
2. Select Find a Doctor or Physicians & Facilities.
3. Select Find a Provider. On the next screen, enter a doctor name, facility name, specialty or condition. You can even search by distance, gender, language and more.

**Personalize your search**
You can find doctors who best match your health needs, including doctors who are treating people with similar health concerns and conditions.

**Call us**
A customer care professional will be happy to help you with your doctor search. If you are a member, call the number on the back of your health plan ID card.

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**What is a “network”?**
A network is a group of doctors, hospitals and other providers and facilities that have a contract with UnitedHealthcare. As part of their contract, they have agreed to follow our guidelines and provide health care services to you at lower prices.

**Why is this important?**
You can save money. For example, when you use a network doctor, you will usually pay less compared to seeing a doctor who is out-of-network.
Choose with confidence.

The UnitedHealth Premium® designation program makes it easy for you to find network doctors who meet national standards for quality and local market benchmarks for cost efficiency. Review your options and choose a doctor with confidence. Learn more at UnitedHealthPremium.com.

The choice is yours.
The UnitedHealth Premium program can help you find the care you want. The program evaluates doctors in 25 different medical specialties, using national standards for quality and local benchmarks for cost efficiency. You can use this information to help you choose the care that’s right for you.

Make the most of your benefits.
Members in health plans that offer tiered benefits may pay lower co-payments and co-insurance amounts for services provided by UnitedHealth Premium Tier 1 physicians.

Possible designations a doctor can receive
The chart shows the two possible designations a doctor can receive to be a Tier 1 physician. It also shows the designation if a doctor meets one criteria but not the other.

<table>
<thead>
<tr>
<th>UnitedHealth Premium Designation</th>
<th>Meets quality criteria</th>
<th>Meets cost efficiency criteria</th>
<th>UnitedHealth Premium Tier 1</th>
</tr>
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<tbody>
<tr>
<td>Quality &amp; Cost Efficiency</td>
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<td>✔</td>
<td>✔</td>
</tr>
<tr>
<td>Cost Efficiency &amp; Not Enough Data to Assess Quality</td>
<td>Not enough data to measure</td>
<td>✔</td>
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<td>Quality &amp; Not Enough Data to Assess Quality</td>
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<td>Not enough data to measure</td>
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<tr>
<td>Quality &amp; Did Not Meet Cost Efficiency</td>
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</table>

If a doctor does not have a Premium designation, it does not mean he or she provides a lower standard of care. It could mean that the data available to us was not sufficient to include the doctor in the program. All doctors who are part of the UnitedHealthcare network must meet our credentialing requirements (separate from the Premium program).